

Medical Services Travel Benefit Frequently Asked Questions

August 2022

What is a travel and lodging benefit, and what services are covered under this benefit?

Once the individual or family (if one or more dependents are enrolled) deductible is met, Honeywell will provide reimbursement for travel-related expenses for all eligible medical services not available to the member through in-network providers within a 100-mile radius of the Honeywell covered member's primary home residence.

Covered expenses include:

- Airfare (non-first class or premium seating), train, car rental, gas, tolls, parking, bus, taxi/Uber/Lyft/etc.
- Lodging expenses under \$50 per day for one person, or under \$100 per day for two people. If lodging expenses exceed the applicable threshold, the member will be responsible for the difference. (Expense limits are due to IRS regulations.)

Food/meals are **not covered**, nor is mileage from use of your own or a rental vehicle.

What is the definition of “not available”?

This benefit is limited to an eligible medical service covered under the in-network benefit of the Honeywell medical plan that is not available to a member through an in-network provider within a 100-mile radius of the Honeywell covered member's primary home residence.

Who is eligible for the medical services travel benefit?

All members enrolled in the Cigna, Horizon or Kaiser medical plans with Honeywell.

When did this benefit go into effect?

This benefit went into effect Aug. 15, 2022.

How do I access this benefit?

- Cigna – Members will need to call their specific medical carrier to have the travel and lodging approved (prior authorization).
- Horizon – No prior authorization is required. Members will need to complete the attestation information on the travel and lodging claim reimbursement form along with applicable receipts.
- Kaiser – No prior authorization is required. Kaiser will reimburse if services are covered under the plan and unavailable through an in-network provider within a 100-mile radius of member's primary residence.

How do I receive my travel benefit money?

Members will receive standard claim reimbursement (typical claim processing time is 30 days).

How does my deductible impact the travel and lodging benefit?

The travel benefit does not apply until the annual deductible has been met. For members with one or more covered dependents, this means the family deductible.

How are medical services covered?

The approved medical services are subject to standard in-network coinsurance amounts.

What is the maximum travel benefit amount available to me?

There is a total annual maximum of \$3,000 (after deductible is met) for the travel benefit.

Are my covered dependents eligible, or just myself as a Honeywell employee?

The benefit is available to all employees and any dependents for whom they elected medical coverage through Cigna, Horizon or Kaiser.

Does this limit impact the travel and lodging benefits Honeywell already provides?

No, this is a separate travel and lodging benefit from what is currently in place under the medical plans. The benefit maximums under the medical services travel benefit does not count toward the other travel and lodging benefit maximums offered by Honeywell.

Who should I contact with my specific questions?

Current medical plan members should contact their applicable medical plan provider using the member services phone number listed on the back of their medical ID card.

Is there a benefit lifetime maximum?

No, there is no lifetime maximum.

Is there a limit to the number of services a Honeywell member can use per year?

No, there is no service limit. The member may not exceed \$3,000 per year under this benefit.

How long should I expect for my case to be approved?

The medical carriers will work to review each case as quickly as possible. Please contact your specific medical carrier for estimated approval times.

Will Honeywell and/or my manager know if I access this benefit?

No, this benefit will follow all other medical privacy laws and protections. Claims data concerning your medical coverage is protected health information (PHI) and not accessible by Honeywell on an individual basis.

Does this benefit come with assigned time away from work?

No, you should follow specific time-away rules and work with your manager to have time away from work approved as needed. Please review the HR Direct "policies" section for "USA Standard Policies."