

SurvivorSupport®

Support when you need it most

We encourage you to take advantage of the assistance being offered to you through Goldman Sachs Ayco's SurvivorSupport® financial counseling service. SurvivorSupport® advisors understand your company benefits, the financial decisions you may need to make, and how to help as you make those decisions during this time.

Personal assistance and a plan

One-on-one session

An Goldman Sachs Ayco advisor will review your financial situation and help you as you resolve issues. Our SurvivorSupport® advisors are selected not only for their financial-planning knowledge and experience, but also for their caring and sensitivity.

Personal financial plan

Following your advisory session, you'll receive a detailed letter summarizing the topics discussed and prioritizing issues that require your attention.

Follow-up support

For 12 months after the advisory session, you'll have direct, toll-free access to your Goldman Sachs Ayco financial advisory team to address issues as they arise, or as additional information becomes available.

Goldman Sachs Ayco's website

You will also have 12 months of access to our website. This site allows service participants and our financial advisory team to collaborate through the secure sharing of documents.

We're sensitive to your situation

Goldman Sachs Ayco's SurvivorSupport® financial counseling service is an employer-provided benefit designed to help you navigate the complex financial issues following the loss of a loved one. Our financial advisors have helped countless clients answer questions such as:

- Where do I begin with all this paperwork?
- What, if anything, do I do with the will?
- Can I maintain my current standard of living?
- Will my decisions have tax implications?
- Do I need to create a new estate plan?
- Do I need a new life insurance policy? If so, how much and what type?
- How much Social Security am I eligible for, and how long will it be paid?
- Are there other factors I should consider in making decisions about employee benefits?

SurvivorSupport® is designed to coordinate the efforts of your company's human resources team, your attorney, accountant, and insurance agent or broker.

We'll work together to help you as you make financial decisions.

Take the first step

The SurvivorSupport® service can provide invaluable guidance to you and your family during this difficult time.

Call us today at 800.235.3417

Frequent Questions

Who is eligible to participate in the SurvivorSupport® service?

The spouse or other surviving family member of a deceased employee – or an employee who has lost a spouse or partner.

What if I am already working with a financial planner?

Great! We're happy that you have the support of others to assist you. The SurvivorSupport® service is designed to coordinate—not replace—the efforts of other professionals already in place. We will work with these individuals to help you make decisions in your best interest. In fact, you are welcome to have others present during your meeting.

What are the qualifications of SurvivorSupport® counselors?

The service is delivered by dedicated Goldman Sachs Ayco counselors who may have JDs or MBAs, and are sensitive to the emotional and financial impact of the situation at hand. In addition to regular ongoing technical training, counselors also receive bereavement training.

Will Ayco share any of my personal information?

Your name and personal information are protected by Goldman Sachs Ayco's privacy policy. All financial information provided is kept confidential in accordance with Ayco's privacy policy.

What's the catch?

There is none. You or your family will have access to the objective and professional guidance the SurvivorSupport® service provides. This voluntary, company-provided service is offered for the sole purpose of increasing your peace of mind.

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Ayco Personal
Financial
Management

Disclosures

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Ayco provides a wide variety of financial counseling, investment advisory, investment education and other services. Ayco's counseling services may consist of, among other things, assisting the counseled individuals in developing a comprehensive program designed to maximize the benefits of their employers' existing compensation and fringe benefit programs, to conserve the counseled individual's assets, to manage income long-term basis and to develop an individual retirement program and estate plan.

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