



MILK STORK FREQUENTLY ASKED QUESTIONS

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This document summarizes important employee benefit plan provisions. Honeywell has the right to modify, change and revise the terms and conditions of Honeywell's employee benefits plans, as well as the right to terminate the plans (subject to applicable collective bargaining agreements). This communication is not a guarantee of the future availability or design of Honeywell's employee benefits. The formal plan documents, as amended from time to time, will govern if there is a conflict between the description of the plans contained here and the plan documents.

What is Milk Stork?

Milk Stork is a global breast milk shipping solution for employees and their spouses/domestic partners traveling for work, personal travel or commuting who need to pump and send breast milk home. Milk Stork is a convenient solution that refrigerates, express ships and helps deliver breast milk back home to the traveling mother's baby.

Who is eligible for Milk Stork services?

All Honeywell employees and their spouses/domestic partners are eligible for Milk Stork (referred to in this document as eligible participants).

What services are available through Milk Stork?

For all services outlined below, Milk Stork will allow eligible participants to receive breast milk shipping travel supplies such as breast milk pumping bags. You can access the services at: milkstork.com/honeywell.

- **Cool Commuter:** pumping eligible participants have convenient access to on-the-go refrigeration. Powerful insulation brings body temperature breast milk down to CDC-approved refrigerated temperatures for safe breast milk storage and keeps it cool for up to 15 hours. Holds up to 24 oz of breast milk to assist in simplifying pumping for on-the-go breast/chestfeeding eligible participants.
- **Pump and Tote:** provides 60 hours of refrigeration and offers pumping eligible participants a convenient way to carry their milk home with them on long travels. Pump & Totes are compliant with domestic TSA carry on regulations and are complete with an easy-to-activate push button cooler and tote bag. The Pump and Tote is available in two size: 34oz and 72oz



(depending on inventory).

- **Pump and Ship:** breast/chestfeeding eligible participants will pump their milk to ship back home. This service is available in three sizes: 34oz, 72oz and 108oz. Milk Stork warehouses will ship your breast milk to arrive on or before your required delivery date. Eligible participants should follow [outlined packing instructions](#) and review specific shipping instructions as provided online for your specific order.
- **Pump and Check:** enables eligible participants to check their breast milk as luggage when traveling. The Pump and Check is a 108 oz. cooler and provides a minimum of 90 hours of refrigeration from activation.

Can I use Milk Stork if I am not traveling for work?

Yes, Milk Stork covers both business and personal travel for all employees and their spouses/domestic partners.

Milk Stork's Cool Commuter service, the reusable, deskside breast milk storage bag is also available for those commuting back and forth to a Honeywell office.

How much does Milk Stork cost?

Milk Stork is available to Honeywell employees and their spouses/domestic partners **at no cost**.

How do I access Milk Stork services?

Employees should visit portal.milkstork.com/Honeywell and create an account with their Honeywell email. The platform will recognize your eligibility based on your work email address. From there, you can add the services you need to your cart and check out.

Please note: while spouses/domestic partners can access the Milk Stork benefit, employees will need to setup an account to make the request.

Who should I reach out to with questions on Milk Stork?

For any questions about ordering or delivery, reach out to the Milk Stork Customer Care team at info@milkstork.com or 510-356-0221.

Is Milk Stork available globally?

Yes. However, due to global regulations and restrictions, Milk Stork services may not be available in all countries at all times. Current restrictions prevent Milk Stork from shipping breast milk to or from the following countries: Romania, Czech Republic, United Arab Emirates, Poland, Brazil, Hungary, Israel and Greece. The list of restricted countries is subject to change at any time without advance notice. Please reach out to Milk Stork directly for individual



service questions or issues at info@milkstork.com or 510-356-0221.