

## Bright Horizons Back-Up Care

Honeywell has partnered with Bright Horizons® to help you better manage your many work, family, and personal responsibilities. Bright Horizons Back-Up Care™ is more than just child care support, it provides access to back-up care for your **children, adult, and elder family members and pets** during a lapse or breakdown in normal care arrangements.

Register today and Reserve Back-Up Care whenever you need it by visiting:

<https://clients.brighthorizons.com/Honeywell> or calling 1-877-BH-CARES (242-2737), Care consultants are available 24 hours per day, 7 days a week.

Once you are registered, download the App: Search "back-up care" in the App Store or Google Play. For more information, please review the FAQs below, use the "Ask Red" feature, visit [Benefits.Honeywell.com](https://www.benefits.honeywell.com) or reach out to Bright Horizons for further details.

### What is Bright Horizons Back-Up Care?

Things come up, and Bright Horizons Back-Up Care is there for you anytime you need support. Whether it is care for yourself, a child or a loved one, including your pets, the suite of Bright Horizons solutions can help meet your needs.

Bright Horizons offers both in-center and in-home back up care to meet your needs. Care in high-quality centers for well **children**, screened in-home caregivers for children, and in-home **adult** and **elder** care is available. Care recipients may include infants, toddlers, preschoolers, school-age children, teens, and adult and elderly family members. For **pets**, credits that can be used on either Rover or Wag (for dog walking, house sitting, boarding etc.). The back-up care offering will be limited to 25 visits/ year (see cost details below).

For questions on what service may fit your needs best reach out to the Bright Horizons Family Concierge. Separate from back-up care support the Family Concierge offers personalized guidance for families to manage, plan, and execute the best care and education choices for their unique needs. This service is available for free.

### How many Bright Horizons Back-Up Care visits do I have & much does cost?

Honeywell offers **25 visits per employee per year** for all back-up care usages. **The cost is subsidized**

- In-home back-up care: \$6/hour per caregiver
- In-center back-up care: \$15 per day for one child & \$25 per day for two or more children
- For pets, in exchange for 1 back-up care use, a \$100 credit to use on either Rover or Wag can be used

### What if I need more support than the 25 back-up care visits for my child?

Through Honeywell's partnership with Bright Horizons, you have **preferred enrollment** in Bright Horizons centers for full-time child care. Preferred Enrollment allows you to gain access to available full-time child care spaces in Bright Horizons centers ahead of the general community.

### Examples of when you can use back-up child care include:

- Your child's school or center is closed.
- You have a change in your work schedule and need in-home child care for evening and weekend hours.
- You are in between child care arrangements.
- Your regular caregiver is unavailable.

### Examples of when you can use back-up adult and elder care include:

- You or your spouse/partner are recuperating from an injury or surgery and need assistance for yourself.
- Your parent's or in-law's regular in-home care provider is unavailable
- Your grandparents live out of state and need assistance.
- Your parents live with your sister...and your sister has a temporary conflict and is unable to care for them.