



Clear up medical bill questions

My **Medical Ally** is a benefits expert.

Need help confirming your bills are accurate?

Double-checking your doctor or hospital bills isn't always a straight-forward process, but you have an expert to help you. Depending on the complexity of your service, one appointment can result in many bills or statements. A Medical Ally can review them to make sure they're correct. If an error is discovered, your Medical Ally will partner with your care provider and health plan to get the bills resolved and continue to follow up until your account is corrected.

Need help with your claim appeal to-dos?

Receiving a notice saying that your medical care isn't covered can be surprising and frustrating. If this happens to you, reach out to a Medical Ally. Hand off some of the administration and worry of the claims appeal process. A Medical Ally will guide you through the required forms, supporting documentation and important deadlines. A Medical Ally can manage the back and forth between your health insurance and doctor, as needed. When you have the support you need, you can focus on your medical treatment and better health.

*"I used to spend hours each week on the phone solving claims. Now I talk with my **Medical Ally** and we work on the issue. Amazing life hack!"*



VISIT mymedicalally.alight.com



CALL 888-361-3944